In order to use the "En la bici" system of the Municipalities of Mendoza and Godoy Cruz, you must register in advance. The service is free.

**Online registration process:**

<http://www.ciudaddemendoza.gov.ar/en-la-bici/>

<https://www.godoycruz.gob.ar/turismo/1193-2/>

**Create your account and start pedaling around the city.**

To do so, you must enter your personal information, upload the required documentation (scanned or photographed) and accept the terms and conditions of use of the "On the Bike" Program. Once you have completed the required fields you must press the "Save" button.

1. **Confirmation mail**

The information entered will be sent to the control office of the "En la bici" Program. It will send you an email to the account indicated by you where you must confirm your address and finish the registration "En la bici".

1. **Identity and documentation validation**

The control office of the "En la bici" Program will review the data and documentation entered and you will receive an email indicating if your application has been accepted. If there is any incomplete information or missing documentation, the registration will be rejected until the requested requirements are completed.

c) **Congratulations**

If everything is correct, from that moment you can start using the "En la bici" program.

**Requirements**

\* Mendocin@s over 18 years: DNI (both sides) and tax or service whose address matches the document.

\* Tourists over 18 years old: DNI or Passport and tax or service from the place of accommodation in Mendoza or hotel voucher.

\* If you are between 16 and 18 years old, you must also register with your father, mother or guardian.

**Manual Stations**

**Mendoza**

Plaza Independencia: Calle Chile, behind the Shield.

Cultural: Juan B. Justo y Belgrano.

Terminal de Ómnibus: In front of the Central Hospital.

Parque Lineal: Perú y Videla Correa.

UNCuyo: Lencinas y Monseñor Orzali.

Municipality of the City of Mendoza.

**Godoy Cruz**

Parque Benegas.

Espacio Verde Luis Menotti Pescarmona.

Calle Chacabuco y Ciclovía.

**Automaticstations**

**Mendoza**

Plaza Independencia: Calle Chile, behind the Shield.

Cultural: Juan B. Justo y Belgrano.

Municipal de la Ciudad de Mendoza.

Av. Arístides Villanueva y Huarpes

Av. Arístides Villanueva y Belgrano

Av. San Martín y Garibaldi

Plaza San Martín

In the following link you have the detail of the manual, automatic stations and availability of bikes<http://www.ciudaddemendoza.gov.ar/en-la-bici/en-la-bici-estaciones/>

You can also download the App **"En la bici"** from the **Play Store** on your cell phone. You will have a map with information about the locations of the stations and bike availability, you can change your user pin, validate your Red Bus card, view your history and more information.

**Terms and conditions of use**

By accepting the terms and conditions of use, you will accept the following:

• The bicycle is delivered to you on loan under conditions of use and is your exclusive responsibility until the moment of its return,

• Comply with road safety regulations,

• Commit to using a helmet to cycle around the city,

• Circulate with the bicycle exclusively within the scope of Greater Mendoza.

• Travel unaccompanied on the bicycle,

• Have physical and mental ability to use the bicycle,

• Use the service with the utmost diligence required regarding the service in general, transit and pedestrians,

•Failure to comply with any of the obligations assumed may give rise to penalties.

**How to release a bicycle**

**There are two ways to release the bicycle:**

**1. From “En la bici” manual station**

It is in person at any manual station of Capital or Godoy Cruz.

**2. From “En la bici” automatic station**

**Withdrawal with RedBus card:**

a) You must bring your card (with or without credit) to the reader indicated at the station.

b) Enter the 4 (four) digit pin chosen at the time of registration. Press / A /

If you do not remember, you should go to a manual station to obtain a new one.

c) The system will show you in a random way which bike you can remove.

d) The led light will change from red to green accompanied by an audible signal and the bicycle will be released.

e) In case you do not want to use the bicycle, you must remove it from the anchor and anchor it again, making sure it is locked and that the led light changed from green to red.

**Withdrawal without RedBus card:**

a) On the keyboard of the automatic station you must enter the user number assigned by the system at the time of your registration. Press / A /

b) Enter the 4 (four) digit pin chosen at the time of registration. Press / A /

c) If you do not remember, you must go to a manual station to obtain a new one.

d) The system will show you in a random way which bike you can remove.

e) The led light will change from red to green accompanied by an audible signal and the bicycle will be released.

h) In case you do not want to use the bicycle, you must remove it from the anchor and anchor it again, making sure it is locked and that the led light changed from green to red.

**How to return a bicycle**

To return a bicycle, you must approach the station closest to your destination and deliver it to the operator of a manual station or lock it in a free position of an automatic station. Make sure it has been properly locked and that the led light changes from green to red.

For no reason should you leave the bike without being received by the operator of a manual station or without anchoring in an automatic station.

**Time of use of the bicycle**

In all cases, the time of use of the bicycle is one hour, then you must renew the permit for use in a manual station or an automatic anchoring the bicycle and removing it again following the procedure described above.

After the established time, you will be subject to suspension for the use of the system and / or possible penalties.

**More information**

1. Press the / \* / key to view institutional information of the Municipality.

2. Press the / # / key for help.

3. To modify your personal pin, download "En la bici" mobile application and go to

"Settings" / "change pin"

4. To validate your contactless card, download the "En la bici" mobile application and go to

"Settings" / "validate card".

**Service schedule**

Monday through Friday: 8 AM to 8 PM

Saturday: 9 AM to 3 PM

**Penalties**

The user is subject to the penalties detailed in the electronic sworn statement accepted in the Terms and Conditions at the time of enrollment in the "En la bici" Program.

**Queries, complaints and suggestions**

To make inquiries, complaints or suggestions**:**

Mail: [enlabici@ciudaddemendoza.gov.ar](mailto:enlabici@ciudaddemendoza.gov.ar)

0-800-222-CIUDAD (248323)